

Existing and planned measures on the promotion of racial equality

Intellectual Property Department

Intellectual Property Department (IPD) is committed to providing high-quality registration services in respect of intellectual property rights to the highest international standards, so that Hong Kong, China remains a place where creativity and talent can flourish. To maintain a successful and responsive trademark, patent and design registration system, it is important that timely and effective services be provided to all members of the public regardless of their racial background.

The following measures are taken to assist people of diverse race in their applications for registration of trademarks, patents and designs:

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| Existing Measures | <ul style="list-style-type: none">• A notice concerning the use of interpretation and translation services by people of diverse race has been posted at the Public Service Counter.
• IPD assists applicants who do not speak Chinese or English with general enquiries through telephone interpretation and translation services. Leaflets on the availability of free interpretation and translation services are also distributed to applicants.
• A copy of these measures is posted on IPD's website. Hyperlink to the Government's website for people of diverse race to access government information and services has been established.
• Where a party in a hearing before the Registrar wishes to make submissions or give evidence in a language other than the language of the proceedings (i.e. Chinese or English), the Registrar has power to allow such course of action and make direction for the provision of interpretation service upon such terms that he sees fit. |
| Assessment of Future Work | <ul style="list-style-type: none">• IPD will collect and analyse feedback and suggestions received from applicants of diverse race for continuous improvement of the interpretation and translation services. |

- IPD will review its services from time to time, with a view to facilitating applicants of diverse race in using its public services.

Additional
Measures To
Be Taken

- To enhance IPD staff's understanding and awareness of the Race Discrimination Ordinance (RDO) (Cap. 602), seminars or talks on the principles of RDO will be arranged with the Equal Opportunities Commission ("EOC"). EOC's learning package will also be published to all staff of IPD.
- IPD will continue to arrange training courses on RDO for new recruits.

For enquiries concerning the measures on the promotion of racial equality, please contact Mr Anakin Kwok, Executive Officer (General) via the following channels –

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Intellectual Property Department
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